



## **Phlebotomy/Certificate**

### **Division of Health Sciences**

This one-semester program prepares students for entry-level employment as a phlebotomist. Students learn the essentials of drawing blood, the role of the phlebotomist, safety and infection control, blood collection equipment, specimen processing, and simple “waived testing.”

Successful graduates of the program will be able to:

- Transport, handle, and process blood specimens for analysis;
- Monitor quality control within predetermined limits;
- Demonstrate professional conduct, stress management, interpersonal and communication skills with patients, peers and other health care personnel and with the public;
- Apply ‘Clinical Laboratory Standards’ Institute guidelines in the health care setting;
- Competently draw capillary and venous blood samples in the health care setting;
- Demonstrate an understanding of the legal implications of their work environment;
- Advocate for patients when necessary;
- Provide safe and effective care of the patient based on the principles of asepsis and the requirements and recommendations of the Occupational Safety and Health Administration (OSHA).