



Division of Health Sciences Certificate in Medical Assistant Program Learning Outcomes

Program Outcomes

This program is designed to prepare learners for a sustainable and rewarding career in healthcare, as an integral part of a dynamic, patient-centered team. The primary goal of the Medical Assistant program is to prepare competent entry-level medical assistants in the knowledge (**cognitive domain**), skills (**psychomotor domain**), and professional behavior (**affective domain**). This Medical Assistant program offers training in blood drawing (phlebotomy), electrocardiograms (EKGs), injections, vital signs and blood pressure, and pharmacology. Training in clinical, laboratory, and administrative skills leads to endless possibilities for a successful, sustainable career.

Student Learning Outcomes

1. Written and oral communication
Graduates will explain, persuade, advocate, and argue effectively when engaged with a variety of audiences.
2. Quantitative skills
Graduates will use a variety of mathematical tools and quantitative reasoning to solve problems and analyze complex challenges.
3. Technological/computer/information science facility
Graduates will understand and use appropriately a variety of technological tools.
4. Knowledge about the natural world
Graduates will use scientific knowledge and methodology to test, validate, and update their knowledge about the natural world.
5. Diversity, Equity, and Inclusion
Graduates will analyze historical, organizational, institutional, political, and global systems of power and the complex ways that group and individual interactions impact self, community, and society. Graduates will identify the skills and strategies that they have for promoting equity, inclusion, and cultural sensitivity.
6. Critical thinking and informed decision-making
Graduates will engage in ethical reasoning, integrative/systems thinking, and creative thinking to analyze and solve problems from multiple perspectives.
7. Personal, social, and civic responsibility
Graduates will take responsibility for their actions, self-assess, self-advocate, collaborate, and develop community and civic awareness.