



Division of Business and Professional Studies

Associate in Arts in Hospitality Management

Students in the Hospitality Management Associate degree program will be introduced to hospitality industry sectors (lodging, food and beverage, tourism, and events and conferences). This degree develops students' interpersonal, conceptual, and technical skills required in this dynamic industry. The comprehensive curriculum provides students with the critical thinking and communication skills needed for leadership roles in managing people and creative problem solving. Career shaping internships offer students the opportunity to gain industry experience in hospitality operations throughout Greater Boston.

Successful graduates of the program will be able to:

- analyze trends (social, economic, environmental, political) that are reshaping the hospitality industry;
- recognize areas that ethics impact the hospitality industry;
- model effective communication skills tailored to a diverse, inclusive, equitable, and global marketplace;
- evaluate and manage a variety of new information technology hospitality applications;
- apply critical thinking, teamwork, and problem-solving skills in managing rapidly changing hospitality operations;
- employ a variety of mathematical and accounting tools to retrieve, understand, and critique relevant information for optimal revenue management;
- use scientific knowledge and methodology to test, validate, and update knowledge about the natural world.