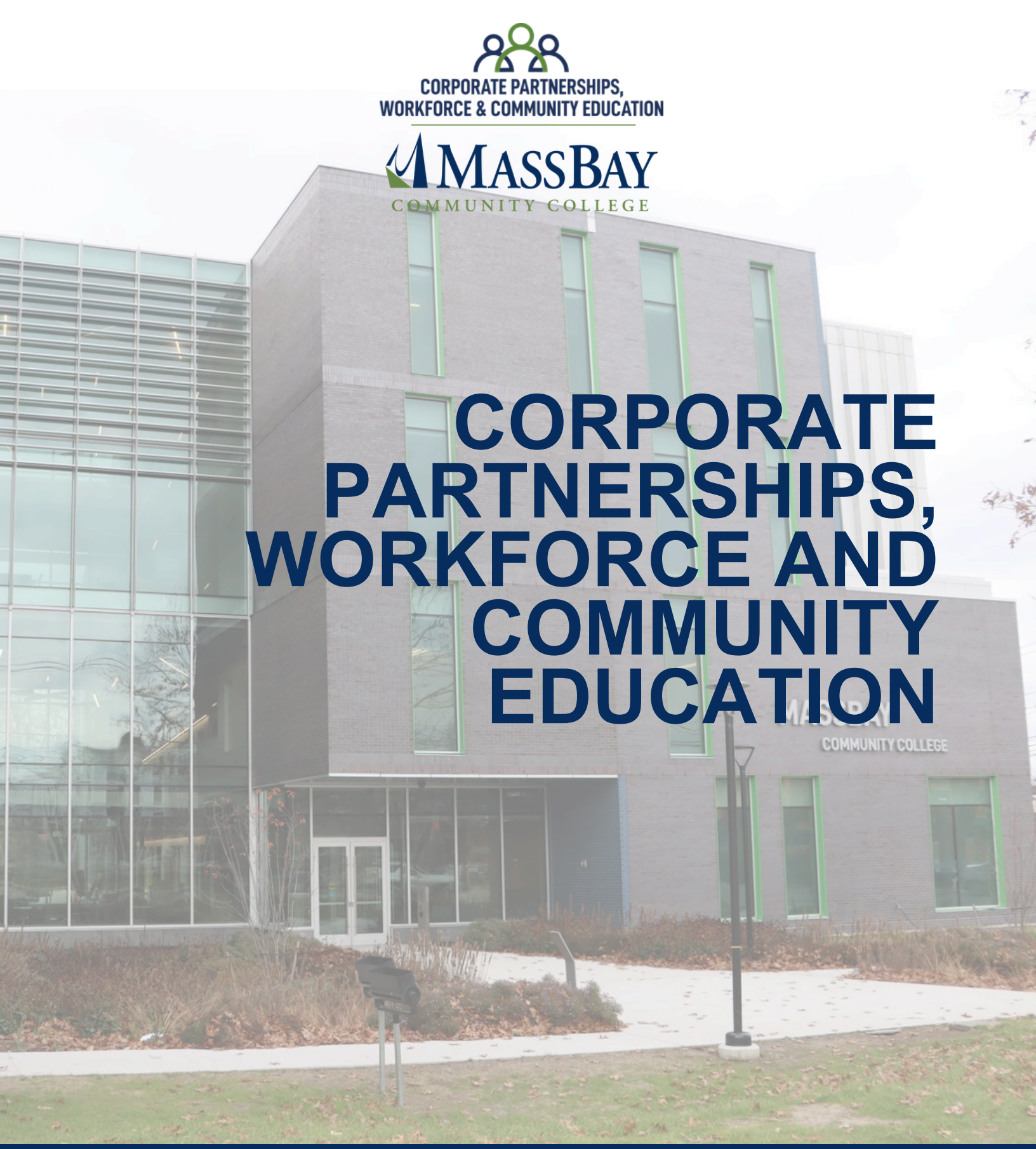
CORPORATE PARTNERSHIPS, WORKFORCE & COMMUNITY EDUCATION

MASSBAY COMMUNITY COLLEGE



CORPORATE PARTNERSHIPS, WORKFORCE AND COMMUNITY EDUCATION

FY 26-27

MASSBAY COMMUNITY COLLEGE

Our Mission

Corporate Partnerships, Workforce Development and Community Education's mission is to connect community members and incumbent workers to workforce opportunities and industry promotions through specialized training in many areas of professional and personal development with the end goal of all students earning skills certificates.



Vision

CPWDCE envisions a thriving Commonwealth where all who seek opportunity for career development and economic ascent can receive the training they need to become employable and successful in high-need market careers.

Registration and General Information

www.massbay.edu/cpwd

Phone: 508-270-4100

Email: cpwd@massbay.edu

Location: 490 Franklin St, Framingham, MA 01702

REGISTER ONLINE AT massbay.coursestorm.com

CLASS FORMAT



Remote/Online



Offsite

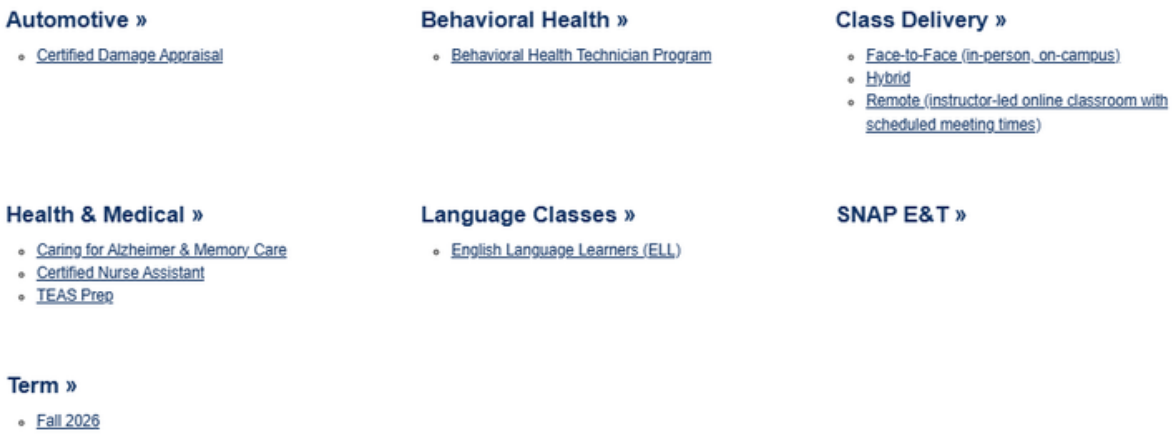


Hybrid

Getting started

1 Go to our website at massbay.coursestorm.com or scan the QR code on the left

2 Select browse all classes or choose classes by category



3 Select the course you want to take

4 Click register and fill out registration information

5 Pay by credit/debit card

6 You will receive email confirmation from MassBay

Finish your course and receive a certificate to start your new career!

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Health & Medical



Caring for Alzheimers & Memory Care $380

This course, developed by Teepa Snow, offers an in-depth exploration of Typical and Atypical Aging, Positive Physical Approach™ (PPA™), Hand Under Hand® (HUH®), and Teepa's GEMS® States. Throughout the course, students will learn practical skills and strategies to build meaningful connections with individuals living with Alzheimer’s and other forms of dementia.

Learners will examine the differences between "normal" and "not normal" aging. The focus is on understanding how to tailor care to meet the needs and retained abilities of individuals with dementia, promoting a sense of control and independence.

The course also introduces Positive Approach to Care (PAC) techniques, including PPA and HUH. These methods teach care partners how to interact more effectively, shifting from simply managing behaviors to fostering deeper connections. Participants will practice techniques that emphasize doing tasks with individuals, rather than for them, to create a more positive and supportive care environment.

The course delves into Teepa Snow’s GEMS® States, a model comparing cognitive abilities to precious gems, which helps care partners better understand and respond to changes in behavior and abilities. This course emphasizes the importance of adjusting care, communication, and expectations as dementia progresses, ensuring that care is responsive and compassionate.

Fall 2026: Monday, 6:00 pm - 9:00 pm | 11/09/2026 - 11/30/2026 | Virtual

Disclaimer: While we strive to provide accurate and current information, course schedules published on our website are subject to change. Students are advised to check regularly for updates. Classes will run when minimum enrollment is met. Classes may be canceled due to low enrollment or instructor availability.

Caring for Hospice Patients Workshop $380

This workshop is designed for caregivers, healthcare professionals, and volunteers who wish to enhance their skills and knowledge in providing compassionate care for hospice patients and their families. Participants will explore the unique needs of individuals facing terminal illness and learn best practices for delivering holistic support. Key topics include: Understanding hospice care - overview of the hospice philosophy, goals of care, and the role of hospice in the continuum of healthcare; Communication skills - techniques for effective communication with patients and families, including active listening and addressing difficult conversations about death and dying; Emotional and spiritual support - strategies for providing comfort and support, recognizing the emotional and spiritual needs of patients and their loved ones; Pain and symptom management - introduction to common symptoms in hospice care and methods for effective pain relief and symptom management and Caring for families - insights into supporting family members during the end-of-life journey, including coping strategies and resources available to them. By the end of the workshop, participants will be equipped with the skills and confidence to provide compassionate, patient-centered care, fostering dignity and comfort for hospice patients and their families during a critical time.

Spring 2027: Monday, 6:00 pm - 8:30 pm | 02/22/2027 - 04/05/2027 | Virtual

Disclaimer: While we strive to provide accurate and current information, course schedules published on our website are subject to change. Students are advised to check regularly for updates. Classes will run when minimum enrollment is met. Classes may be canceled due to low enrollment or instructor availability.



Certified Nurse Assistant

$1,600

The Certified Nurse Assistant (CNA) Training Program is designed to equip aspiring healthcare professionals with the essential skills and knowledge needed to provide compassionate and competent care to patients in various healthcare settings. Taught by experienced and knowledgeable instructors, this comprehensive course combines Webex remote classroom instruction, in-person laboratory practice, and clinical experience at a long-term care facility.



CNAs are vital healthcare team members, performing hands-on care for patients, residents, and clients of all ages and abilities. Students are prepared for the Massachusetts Nurse Aide Competency Exam in just eight weeks. Graduates of CNA Training Programs can find employment working with patients of all ages in hospitals, rehabilitation centers, clinics, nursing homes, home health, assisted living facilities, schools, medical offices, and as travel CNAs. This certification is a foundation for further education and advancement in other health professional careers.

In this certificate program, students will

- Understand the role and responsibilities of a CNA
- Gain proficiency in basic nursing skills such as patient hygiene, mobility assistance, and vital signs
- Understand the principles of infection control and safety procedures
- Ensure comfort and dignity while assisting with activities of daily living
- Gain effective communication techniques to work with patients, families, and other healthcare personnel
- Be well prepared to sit for the state certification exam and meet the requirements for employment as a CNA

Accreditation/ Certification (there is no licensure for CNAs)

Program graduates receive a Certificate of Completion and are eligible to sit for the Massachusetts State Nurse Assistant Certification Exam. Mass Bay's Nurse Assistant program is approved by the Department of Public Health Approval # N3NB

The tuition includes uniform, supplies, textbooks, and American Heart Association (AHA) Basic Life Support (BLS) certification.

Schedule
Lecture
- Day: Tuesday & Wednesday
- Time: 4:00 pm - 7:00 pm
- Location: Virtual (Webex)

Lab
- Day: Thursday, Friday, or Saturday
- Time: 8:00 am - 2:00 pm or 3:00 pm - 9:00 pm
- Loaction: Framingham, MA or Concord, MA

Clinical
- Day: Saturday & Sunday or Friday & Saturday or Thursday & Friday
- Time: 7:00 am - 8:00 pm or 8:00 am - 10:00 pm
- Location: Framingham, MA or Concord, MA

Fall 2026 8 week 2: 10/27/2026 - 12/20/2026

Spring 2027 8 week 1: 01/19/2027 - 03/14/2027

Spring 2027 8 week 2: 03/30/2027 - 05/22/2027

SNAP E&T
Eligible SNAP E&T participants may qualify for free tuition. See page 24 for details.
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Home Health Aide Training $380

Course Overview: Mass Bay's Home Health Aide (HHA) Training Program is designed to further the skills of Certified Nurse Assistants (CNAs) by preparing them to deliver exceptional in-home care. This bridge program builds on the core competencies gained in the CNA training, providing students with the specialized knowledge needed to assist clients with daily living tasks, promote independence, and improve overall quality of life in a home setting.

Course Objectives:

- Master advanced caregiving techniques, including personal care, nutrition, and household management.
- Develop effective communication strategies for working with clients, their families, and healthcare providers.
- Learn safety and emergency protocols to ensure a secure home environment.
- Build upon the skills and knowledge gained from your CNA program.
- Understand infection control measures and health monitoring specific to home care.

Certification: Upon successfully completing the program, students will meet the certification requirements for Home Health Aides in Massachusetts. This certification enables graduates to provide care in home settings under the supervision of licensed healthcare professionals.

Prerequisites:

- Successful completion of a Certified Nurse Assistant (CNA) course
- English proficiency (reading, writing, and speaking)
- Physical ability to perform Home Health Aide duties

Career Opportunities: Graduates of the HHA Training Program are prepared to work with home healthcare agencies, hospice services, assisted living facilities, and private clients. The certification also serves as a foundation for further education and career advancement in the healthcare field.



Fall 2026: Mondays, 6:00 pm - 9:00 pm | 09/21/2026 - 10/19/2026 | Virtual

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Medical Interpreter Program

$1,030

Medical Interpreter Program: Open to all languages, this 60-hour program provides working knowledge of medical interpreting, including standards of practice, ethics, Health Insurance Portability and Accountability Act (HIPAA) regulations, cultural competency, and medical terminology/vocabulary. This course is designed for those preparing for entry-level careers as medical interpreters as well as for working interpreters preparing for the National Board Certificate exam. Students must be fully bilingual and must be fluent in English and one other language.



This program meets the National Board for Medical Interpreter Certification and/or Commission of Health Care Interpreter's training requirement and prepares you to pass the national certification exam. Upon successful completion of the course, students will receive a certificate of completion from the college and may elect to apply for national certification. Certification fees are not included. Students must possess a high school diploma or equivalent. Because a language assessment is required, students must register at least two weeks in advance.

Fall 2026: Tuesday & Thursday, 6:00 pm - 9:00 pm | 09/29/2026 - 12/10/2020 | Virtual

Spring 2027: Tuesday & Thursday, 6:00 pm - 9:00 pm | 02/23/2027 - 05/06/2027 | Virtual

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TEAS Prep $118

The ATI Test of Essential Academic Skills (TEAS) is required for admission into many Nursing and Allied Health programs, including MassBay Community College.
This virtual course prepares students in all four TEAS subject areas: Math, Science, Reading, and English/Grammar. Classes are taught online in real time by live instructors, offering interactive support and practice in each area.

Disclaimer: MassBay Community College does not administer the TEAS exam on campus or online. For questions about exam requirements, please contact the MassBay Admissions Office.

Fall 2026: Monday & Wednesday, 6:00 pm - 7:30 pm | Virtual

Section 1: 09/01/2026 - 09/29/2026
Section 2: 10/05/2026 - 11/02/2026
Section 3: 11/16/2026 - 12/16/2026

Spring 2027: Monday & Wednesday, 6:00 pm - 7:30 pm | Virtual

Section 1: 01/11/2027 - 02/03/2027
Section 2: 02/17/2027 - 3/10/2027
Section 3: 03/22/2027 - 4/12/2027

Disclaimer: While we strive to provide accurate and current information, course schedules published on our website are subject to change. Students are advised to check regularly for updates. Classes will run when minimum enrollment is met. Classes may be canceled due to low enrollment or instructor availability.

Basic Life Support Provider $80

Basic Life Support Provider (BLS): This course is for healthcare professionals who need to know how to perform Cardiopulmonary Resuscitation (CPR), as well as other lifesaving skills, in a wide variety of in-hospital and out-of-hospital settings.
This course is intended for both initial and renewal BLS training. This course covers the following topics:

- High-quality CPR for adults, children, and infants;
- The American Heart Association (AHA) Chain of Survival;
- Use of an Automated External Defibrillator (AED);
- Effective ventilations using a barrier device;
- Importance of teams in multi-rescuer resuscitation and performance as an effective team member during multi-rescuer CPR;
- Relief of foreign-body airway obstruction (choking) for adults and infants.

In this Instructor-led course, students participate in simulated clinical scenarios and learning stations. Students must successfully complete BLS skills practice and skills testing as well as a written exam in order to receive a completion ecard.

This training is approved by American Heart Association.

Location: MassBay Framingham Campus, 490 Franklin Street Framingham, Massachusetts 01702

Fall 2026:

Saturday, 9:00 am - 12:00 pm | 10/17/2026

Saturday, 9:00 am - 12:00 pm | 12/12/2026

Spring 2027:

Saturday, 9:00 am - 1:00 pm | 01/16/2027

Saturday, 9:00 am - 12:30 pm | 02/06/2027

Saturday, 9:00 am - 1:00 pm | 03/27/2027



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Automotive



Certified Damage Appraisal Course $550

Automotive Damage Appraisal Course: Part I - Claims professionals, auto body technicians and others are trained for the Massachusetts Automobile Damage Appraisers License Examination. The course includes in- depth discussion of insurance regulations, policy arbitration, and work completion forms, use of Flat Rate Manuals, collision diagnosis, cost estimation and preparation of written estimates. The instructor is Inter-Industry Conference on Auto Collision Repair (I-CAR) Platinum certified and has more than 30 years of experience in the automotive industry, including 16 years in management and appraisal.

Fall 2026: Tuesday & Thursday, 6:30 pm - 9:30 pm | 09/08/2026 - 11/12/2026 | Hybrid

Spring 2027: Tuesday & Thursday, 6:30 pm - 9:30 pm | 01/26/2027 - 04/01/2027 | Hybrid

SNAP E&T
Eligible SNAP E&T participants may qualify for free tuition. See page 24 for details.
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Certified Damage Appraisal Apprenticeship $275

Certified Damage Appraisal Apprenticeship: This is a six-week course that prepares students for Part II of the Massachusetts (MA) Automobile Damage Appraisers License Exam and fulfills the MA three-month apprenticeship requirement. The course will focus heavily on the preparation of an estimate and skills to interact with clients. Instructor is ICAR Platinum certified and has more than 30 years' experience in the automotive industry, including 16 years of management and appraisal experience.

Requirements: Students must successfully complete Part I: Certified Damage Appraisal Course before enrolling in Part II: Certified Damage Appraisal Apprenticeship.

Fall 2026: Tuesday & Thursday, 6:30 pm - 9:30 pm | 11/17/2026 - 12/17/2026 | Hybrid

Spring 2027: Tuesday & Thursday, 6:30 pm - 9:30 pm | 04/06/2027 - 05/13/2027 | Hybrid

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English Language Learners

ELL Advanced: This course is intended for students who have completed the Intermediate course or have a high intermediate to advanced level of English. The course will focus on building skills in reading, writing, grammar and advanced vocabulary for everyday life or academic study. The classes will offer practice through a variety of activities, including class discussions, oral presentations, small group work and individual assignments.

ELL Intermediate: This course is designed for students who have completed the Beginner course or who have a basic foundation in English. The course will focus on building and improving English grammar, vocabulary, and writing skills for communicating in everyday situations. The reading activities focus on comprehension and critical thinking skills. Activities include class discussions, group work and individual assignments.

ELL Beginner: This course is intended for students with limited English language skills. The focus will be to build a practical English vocabulary and understanding of basic grammar structures to communicate in everyday life. Class activities will give students practice in conversational English as well as reading and writing.



ELL Tuesday and Thursday (All levels) $300

Special Grant-Funded Tuition: MassBay ELL courses are currently $150 per course, a 50% reduction from the regular $300 tuition.

SNAP E&T
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Fall 2026:
8 Week 1: Tuesday & Thursday, 6:00 pm - 8:00 pm | 09/08/2026 - 10/29/2026
8 Week 2: Tuesday & Thursday, 6:00 pm - 8:00 pm | 11/03/2026 - 12/17/2026
Location: Framingham Campus, classroom assignment upon student language assessment.

Spring 2027:
8 Week 1: Tuesday & Thursday, 6:00 pm - 8:00 pm | 01/26/2027 - 03/25/2027
8 Week 2: Tuesday & Thursday, 6:00 pm - 8:00 pm | 03/30/2027 - 05/20/2027
Location: Framingham Campus, classroom assignment upon student language assessment.

ELL Saturday Intensive (All levels) $300

Special Grant-Funded Tuition: MassBay ELL courses are currently $150 per course, a 50% reduction from the regular $300 tuition.

SNAP E&T
Eligible SNAP E&T participants may qualify for free tuition. See page 24 for details.
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Fall 2026:
8 Week 1: Saturday, 8:30 am - 12:30 pm | 09/12/2026 - 10/31/2026
8 Week 2: Saturday, 8:30 am - 12:30 pm | 11/07/2026 - 12/19/2026
Location: Framingham Campus, classroom assignment upon student language assessment.

Spring 2027:
8 Week 1: Saturday, 8:30 am - 12:30 pm | 01/30/2027 - 03/27/2027
8 Week 2: Saturday, 8:30 am - 12:30 pm | 04/03/2027 - 05/22/2027
Location: Framingham Campus, classroom assignment upon student language assessment.

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ELL Weekday Online Intensive (All levels) $300

Special Grant-Funded Tuition: MassBay ELL courses are currently $150 per course, a 50% reduction from the regular $300 tuition.

SNAP E&T
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Fall 2026:
8 Week 1: Monday & Tuesday, 6:30 pm - 9:30 pm | 09/08/2026 - 10/27/2026
8 Week 2: Monday & Thursday, 6:30 pm - 9:30 pm | 11/02/2026 - 12/17/2026
Location: Virtual

Spring 2027:
8 Week 1: Monday & Wednesday, 6:30 pm - 9:30 pm | 01/20/2027 -03/24/2027
8 Week 2: Tuesday & Thursday, 6:30 pm - 9:30 pm | 03/30/2027 - 05/20/2027
Location: Virtual

First day of class, all student will meet virtually to take a placement test. Students will be placed into Group 1 or Group 2 depending on their level. The course schedule will include one asynchronous day and one synchronous session each week.

ELL Sunday Intensive (All levels) $300

Special Grant-Funded Tuition: MassBay ELL courses are currently $150 per course, a 50% reduction from the regular $300 tuition.

SNAP E&T
Eligible SNAP E&T participants may qualify for free tuition. See page 24 for details.
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Fall 2026:
8 Week 1: Sunday, 12:30 - 4:30 pm | 09/13/2026 - 11/01/2026
8 Week 2: Sunday, 12:30 - 4:30 pm | 11/08/2026 - 12/20/2026
Location: Virtual

Spring 2027:
8 Week 1: Sunday, 12:30 - 4:30 pm | 01/31/2027 - 03/28/2027
8 Week 2: Sunday, 12:30 - 4:30 pm | 04/04/2027 - 05/23/2027
Location: Virtual

The instructor will assess your level on the first day of class. Once your level is determined, the instructor will inform you whether you belong to the 12:30–2:30 PM group or the 2:30–4:30 PM group.

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Behavioral Health

Behavioral Health Technician Program I $1,500

Behavioral Health Technician I certificate is designed to train students in how to work inclusively in fields of mental illness and wellness, education, public safety, family and youth development, community and family support. Training for this certificate is divided into three areas of competency. First students study foundations in human behavior. Second, they study and participate in intensive de-escalation and social communication training. Finally, students complete Basic Life Support Provider (BLS) certification as part of their certificate. Additional certifications are completed in this training.

SNAP E&T
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Fall 2026:
Tuesday & Wednesday, 6:30 pm - 9:00 pm **|** 11/03/2026 - 12/17/2026
Saturday 9:00 am - 12:00 pm | 11/15/2026
Location: Hybrid

Spring 2027:
Tuesday & Thursday, 6:30 pm - 9:00 pm **|** 01/26/2027 - 03/18/2027
Saturday 9:00 am - 12:30 pm | 02/06/2027
Location: Hybrid

Disclaimer: While we strive to provide accurate and current information, course schedules published on our website are subject to change. Students are advised to check regularly for updates. Classes will run when minimum enrollment is met. Classes may be canceled due to low enrollment or instructor availability.

Behavioral Health Technician Program II $1,500

The certificate provides deeper theory, understanding and practice in the Behavioral Health field. The training focuses on two major areas of study. The first is the study of culture and how to understand cultural identity in diverse communities. The second is learning human communication and effective communication in diverse communities by working on emails, reports, improv, team play, roleplay, interpretation and analysis.

SNAP E&T
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Fall 2026: Tuesday & Thursday, 6:30 pm - 9:00 pm | 09/08/2026 - 10/29/2026 | Virtual

Spring 2027: Tuesday & Thursday, 6:30 pm - 9:00 pm | 03/23/2027 - 05/13/2027 | Virtual

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Computer Workshops

CompTIA A+ Complete $1,600

CompTIA is one of the world's most recognized certification bodies. CompTIA Complete offers a comprehensive range of IT certifications that span from foundational computer skills to advanced networking and security expertise. These certifications are highly sought after by employers when hiring IT professionals.
In this course, students will acquire the knowledge and skills necessary to pursue certification in various CompTIA IT certifications.

SNAP E&T
Eligible SNAP E&T participants may qualify for free tuition. See page 24 for details.
This institution is an equal opportunity provider.

Fall 2026: Monday & Wednesday, 6:00 pm - 9:00 pm | 09/28/2026 - 12/16/2026 | Virtual

Sping 2027: Tuesday & Thursday, 6:00 pm - 8:30 pm | 02/23/2027 - 05/06/2027 | Virtual

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HVAC-R Program $6,000

The MassBay HVAC-R Certificate Program is a comprehensive 600 hour, 39 week workforce training program designed to prepare students for entry level employment in heating, ventilation, air conditioning, and refrigeration. The program combines foundational theory with extensive hands on laboratory instruction so students develop both an understanding of system operation and the practical skills required to install, service, measure, diagnose, and troubleshoot HVAC-R equipment. Students progress through electrical theory and application, refrigeration principles and service practices, refrigerant management, EPA Section 608 preparation, heat pumps, ductless systems, residential air conditioning, gas heating, hydronic and steam systems, airflow diagnostics, controls, combustion, NEC code application, and A2L refrigerants. The program also introduces current industry diagnostic platforms and procedures including digital probes, JobLink, MeasureQuick, modern evacuation and charging methods, static pressure testing, and combustion efficiency testing.

The curriculum is intentionally paced to provide time for students to understand core concepts, apply them in the lab, develop tool proficiency, and demonstrate competency and safety before moving into more advanced topics. Students who successfully complete the program are expected to be fully equipped with the foundational knowledge, practical skill set, safety preparation, and industry credentials needed to enter the HVAC-R workforce in an entry level technician or apprentice role.

Program length: 39 weeks
Total contact hours: 600 hours
Industry Credentials and Certifications:

- OSHA 10
- Massachusetts Hot Work Certification
- EPA Section 608 certification preparation and examination, with Universal certification required for the Massachusetts Refrigeration Technician licensing pathway
- A2L refrigerant safety certification

For more information about the program please contact:
Lina Borda, Program Specialist ELL to Green Energies HVAC
MassBay Community College
lborda@massbay.edu

SNAP E&T
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SNAP E&T

Do you receive Supplemental Nutrition Assistance Program (SNAP) benefits?

Free tuition is available for students who enroll in one of the following programs:

- Behavioral Health Technician
- Certified Nurse Assistant
- Certified Damage Appraisal
- English Language Learner
- CompTIA
- HVAC
- Medical Inpterpreter
- Caring for Alzheimers & Memory Care
- Caring for Hospice Patients

To determine your eligibility for free tuition, please follow the steps below:

Step 1: Contact Us
Contact Roxana Marrero at rmarrero@massbay.edu and let us know which program you would like to enroll in.

Visit the our website at https://massbay.coursestorm.com/category/snap-e-t for information about available programs and course schedules.

Step 2: Complete the Intake Form
Scan the QR code to complete the intake form.

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SNAP E&T

Step 3: Sign the Permission to Share Information (PSI) Form
You will receive a PSI form from adobesign@adobesign.com
(Requester: Uyen Hong, cn-uhong@massbay.edu).

You may sign the form electronically or in person at
MassBay Community College – Framingham Campus
490 Franklin Street
Framingham, MA 01702
Room 110B

DTA ID Required
Please have your DTA Agency ID available when completing the PSI form. You can find your DTA Agency ID in communications from DTA, typically located in the top-right corner of DTA letters and notices.
Important: The PSI form cannot be processed without your DTA Agency ID.

What Happens Next?
We will contact you by email to schedule a follow-up meeting regarding your SNAP E&T enrollment and eligibility.

Late Applicants: Students who apply after the program begins may be permitted to attend classes while their SNAP E&T eligibility is being determined.

For more information about SNAP Employment & Training (E&T) programs, please contact:
Roxana Marrero
Director of Community Education and Workforce
MassBay Community College
rmarrero@massbay.edu

This institution is an equal opportunity provider.

Apprenticeship

Apprenticeship Programs are designed to provide participants with practical skills and real-world experience in their chosen field, combining classroom instruction with on-the-job training. Ideal for individuals seeking to kickstart their careers, this program focuses on developing essential competencies while fostering professional growth. Key components include:

- **Skill Development**: Participants will learn industry-specific skills through guided training, enabling them to perform tasks effectively and confidently in a professional setting.
- **Mentorship/Preceptor Opportunities**: Each apprentice will be paired with a skilled mentor/preceptor who will provide guidance, support, and insights into best practices within the industry.
- **Workplace Experience**: Participants will gain valuable experience through direct involvement in projects and daily operations, allowing them to apply theoretical knowledge in a practical environment.
- **Safety and Compliance Training**: Emphasis on understanding workplace safety standards, regulations, and best practices to ensure a safe and compliant work environment.
- **Career Readiness**: Workshops on resume writing, interview techniques, and professional networking will prepare participants for successful job placements and career advancement.

By the end of the program, participants will have gained not only practical skills and experience but also the confidence and knowledge necessary to excel in their chosen careers, setting a solid foundation for future professional success.

FAQs

1. What is an apprenticeship program?
An apprenticeship program combines on-the-job training with classroom instruction, allowing participants to gain practical experience while learning the theoretical aspects of their chosen field and earning college credits or a certificate for learning. It prepares individuals for skilled professions through guidance and hands-on learning.

2. Who is eligible to apply for the apprenticeship program?
Eligibility criteria may vary by program but generally include being at least 18 years old, possessing a high school diploma or equivalent, and demonstrating a genuine interest in the field. Specific programs may have additional requirements.

3. How long does the apprenticeship program last?
The duration of the program typically ranges from 8 months to 2 years, depending on the field of study and the specific training requirements.

4. What kind of training will participants receive?
Participants will receive a combination of classroom instruction and hands-on training in a real-world setting because they are required to be employed. This includes skill development, safety practices, and mentorship from experienced professionals.

5. Will participants be paid during the apprenticeship?
Yes, apprentices are compensated for their work, often at an hourly rate that may increase as they gain more skills and experience throughout the program.

6. What certifications or qualifications can participants earn?
Upon completion of the program, participants may earn industry-recognized certifications, licenses, or credentials relevant to their field, credited courses for college and more depending on the program's structure.

7. What support is available for apprentices during the program?
Support may include mentorship from experienced professionals, access to academic resources, and ongoing guidance from program coordinators to help participants succeed.

8. How can employers get involved in the apprenticeship program?
Employers interested in participating can reach out to the program director to learn about partnership opportunities, including hosting apprentices, providing mentorship, and collaborating on curriculum development.

9. How can interested individuals apply for the apprenticeship program?
Individuals can apply by emailing their interest to apprenticeship@massbay.edu, or registering for an information session on coursestorm.

10. What happens after completing the apprenticeship program?
Upon successful completion, participants will have the skills and experience needed to upskill to the next level in their career. The credentials received will help open new opportunities in their chosen field.

11. Is there a cost to participate in the apprenticeship program?
Typically, there is no cost for apprentices to participate in training if they qualify for Financial Aid, and they will earn a wage while learning. However, some programs may have fees for specific materials or certifications.

12. How can I find more information about specific apprenticeship programs?
For more information, interested individuals can email apprenticeship@massbay.edu, and submit an interest link on coursestorm to attend informational sessions, or contact the program coordinators directly.

Behavioral Health Apprenticeship Certifcate

The Behavioral Health Apprenticeship Certificate is the first year of the Associate's degree in Behavioral Health. It allows students to work in the field while earning credits towards their degree. It is designed to equip participants with the essential skills and knowledge needed to excel in the field of behavioral health. Combining classroom instruction with hands-on experience, this program prepares individuals for a rewarding career in supporting mental health and wellness.

Medical Assisting Apprenticeship

The Medical Assisting Apprenticeship is a hands-on course that will focus on putting Medical Assisting theory into practice. It requires that you are first employed with one of our employer partners into the Medical Assistant Apprenticeship role. You will learn part of the course through online classes, and also while working. The course is a total of 15 weeks, and 5 weeks of test-prep for the CCMA examination to become a Certified Medical Assistant.

Program Requirements:
CORI (Criminal Offender Record Information) and SORI (Sexual Offender Registry Information) background checks are required prior to practicum placement and will be conducted by the practicum location in accordance with state regulation. CORI and SORI results are confidential.

For information about Apprenticeship contact:

Mishawn Davis-Eyene
Director of Apprenticeship Pathways
MassBay Community College
mdaviseyene@massbay.edu

Meet the Team

MASSBAY COMMUNITY COLLEGE
CORPORATE PARTNERSHIPS, WORKFORCE & COMMUNITY EDUCATION

Colleen Coffey

Excutive Director of Corporate Partnerships, Workforce Development & Community Education (CPWDCE)

ccoffey@massbay.edu

Roxana Marrero

Director of Community Education and Workforce

rmarrero@massbay.edu

Mishawn Davis-Eyene

Director of Apprenticeship Pathways

mdaviseyene@massbay.edu

Susan Kippenberger, Ph., D.

Assistant Director of Behavioral Health Apprenticeship

skippenberger@massbay.edu

Joshua Feld

Assistant Director of Community Pathways to Healthcare and Emerging Pathways

jfeld@massbay.edu

Victoria Dos Santos De Oliveira

Program Specialist ELL to Behavioral Health and Technology Pathways

voliveira@massbay.edu

Lina Borda

Program Specialist ELL to Green Energies HVAC

lborda@massbay.edu

Meet the Team

MASSBAY COMMUNITY COLLEGE
CORPORATE PARTNERSHIPS, WORKFORCE & COMMUNITY EDUCATION

Monifa Wilds

CPWDCE Administrative Assistant

mwilds@massbay.edu

Jose Rodriguez

Program Specialist

sw-jrodriguez@massbay.edu

Jennifer Rong

Program Specialist

sw-jrong@massbay.edu



REGISTER ONLINE AT
massbay.coursestorm.com

Contact Information

Phone: (508) 270 4100

Email: cpwd@massbay.edu

www.massbay.edu/cpwd

490 Franklin Street Framingham, Massachusetts 01702